



What to bring for the boarding on drop off day:

- Collar / harness
- Food and any medication if needed
- OPTIONAL: blanket (purely for comfort or familiarity)
- Slower feeder bowl if used.

What NOT to bring for the boarding:

- Any toys (we can not guarantee its return)
- Regular feeding bowls — we have plenty
- Crate (unless we request due to busy times)

For drop off and pick up times, please be **punctual** for the comfort and safety of our guests. It is a “mom and pop” business with no receptionist or other staff, so kindly give us the courtesy well ahead of time to let us know if you are running behind, as we schedule other appointments in intervals. New dogs are slowly integrated after you leave so it is a process based on how we feel your dog is acclimating. We may have to reschedule if we are expecting someone else immediately after. We are a *home* business, but keep in mind this is our HOME, and if you fail to keep your appointment, you will keep us from ours, including meals and personal matters. The meet & greet is the only time you will be coming inside, as we have to shuffle dogs around away from the door and since it is their “home away from home,” everybody will be barking alerting us to possible intruders! We are anticipating your arrival time, therefore there is no need to ring the doorbell. We will be happy to meet you at the side gate and take your dog and their belongings from you; this makes for a smoother transition. Don’t be sad or nervous, it’s just like camp! We encourage you to check in as often as you like, that is why we are here. We promise that no dog has ever felt abandoned regardless of their prior history, and yes they will remember you when you come to pick up! Expect a very sleepy dog for the next day or so!

Drop off and pick up appointments are scheduled every 15 minutes in windows between 8:00am-10:00am and 4:00-6:00pm. This gives your dog time to relax before bedtime. At times we will have to adjust based on our schedule. We will touch base a day or two prior to your booking. Because of the flooring, we kindly request nails be trimmed in the week leading up to your stay. We can also offer nail trims here for \$10.